







22<sup>nd</sup> June 2026

Dear Parents/Carers

**Re: Arbor - MIS (Management Information System)**

As you are already aware we feel that communicating with parents is an important part of what we do, making sure you get the correct information about activities, events and things that really matter is something we care about. In keeping with other local schools in our area, we have decided to move away from Schoolcomms/Schoolgateway, Parentlite App and move over to Arbor later on this term. **Parents will still be able to book/make payments for Breakfast Club, After School Club and school trips via Schoolgateway until the end of this Academic Year.**

We will continue to use the following platforms:

-  **SchoolGrid** - for parents to pre-order/make payments for school lunches
-  **Medical Tracker** – for the school to inform parents of children’s injuries
-  **Studybugs** – for parents to inform us of their child’s absence (illness only)
-  **Parent Evening System (Schoolcloud)** - for parents to book parent evenings, teacher led clubs and Wednesday workshops

Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data and workflows into one system.

We are really looking forward to getting started with Arbor and invite all our parents to familiarise themselves using the link below:

 [Getting started - Log into the Parent Portal and the Parent App](#)

Arbor also offers access to many training resources which are completely free for you to make the most of - these can all be found [here](#).

We will send further communication on the parental app and how to register later on this term. Please look out for this information and register your child when prompted.

We hope you are looking forward to using this new feature as much as we are.

If you have any queries please contact the school office on 01438 233900 or via email: [admin@peartreespring.herts.sch.uk](mailto:admin@peartreespring.herts.sch.uk)

Yours sincerely

*T Skeggs*

Mrs Teresa Skeggs  
Executive Headteacher.



**Arbor**  
Parent Portal and App

Five good reasons to download the Arbor Parent App

1. Receive important information from school
2. See your child's praise points
3. View your child's attendance
4. Check your child's timetable
5. Access your child's report (when available)

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