

Spring 2022

Dear Parent/Carer,

Reception Online Health Questionnaire – The Lancaster Model (TLM)

Now that your child has started school I would like to welcome you to the Public Health Nursing 5-19 Service (School Nursing) which is here to support you and your child during their time attending a state funded, main-stream school.

To assist us in giving the correct support that you and your child need, we would like you to complete an online health questionnaire for your child known as The Lancaster Model. This enables us to respond to any identified health needs of your child. A further online health questionnaire is offered to children in year 6.

The online health questionnaire asks about several aspects of your child's life that can impact on their health such as lifestyle and behaviour. This enables our skilled public health nursing team to review your child's health needs. We may then contact you to discuss your concerns and offer support and advice in areas you identify.

If you have any concerns about your child's vision and hearing, please be reassured that your child will have their vision and hearing tested in school routinely by our public health school nursing team. You will be informed of the results by letter and if there is a need to repeat the hearing test, this will be within 6 -8 weeks in school or a clinic. If they do not pass a second time, a referral will be made to the audiologist. If they do not pass the first vision test, we will refer your child to the orthoptist.

The questionnaire is confidential between you and the school nurse team and, if necessary, we can undertake further assessments and refer you and your child to other specialist children's services. There is further information on our website about the services we offer:

<https://www.hct.nhs.uk/our-services/school-nursing>

And a short animation [here](#) that explains our service

Although anonymous information may be shared, (for example information about lifestyle choices and behaviour) with other agencies to improve services, all personal information collected from this questionnaire will be treated as confidential and held securely to meet with data protection requirements. Information regarding how this data is stored by Hertfordshire Community NHS trust can be found here:

<https://www.hct.nhs.uk/about-us/data-protection-and-your-information/>

The questionnaire can be completed from **21st March 2022 until 1st May 2022** after which time the questionnaire portal will be closed. We would encourage you to complete this as soon as possible so we can offer any additional support that your child may require.

To access the online questionnaire please follow the link below:

<https://hertfordshire.hapi-system.com/school-entry>

PASSWORD – Orange21

If you would like to know more about the online questionnaires, please see [The Lancaster Website](#).

Yours faithfully



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For general health advice for you and your child please see our website:



www.healthforkids.co.uk

Twitter: [@HCTNHS](#) | Instagram: [hct_schoolnursing](#)